

CUSTOMER NON-CONFORMITY FORM

PLEASE SEND FORM TO: quality@akvagroup.com

COMPANY NAME

DATE

CONTACT PERSON

PHONE

EMAIL

CONTACT PERSON AKVA GROUP

	Part/system name:	Project delivery reference*:	AKVA group part number:	Nature of damage/defect:	Delivery date:	Start-up date:	The product is used according to user manual and relevant training:	Warranty or repair?
1								
2								
3								
4								

*Project number, Sales Order, Service Order, Purchase order

ADDED DESCRIPTION TO DAMAGE/DEFECT:

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DAMAGED PARTS AVAILABLE FOR INSPECTION? YES NO

PHOTOS AVAILABLE? YES NO PHOTOS ATTACHED? YES NO

REMARKS:

AKVA groups responsibility only includes defects that occur within one year from the date of delivery. Parts of the delivery that have been exchanged or repaired AKVA group will undertake the same obligations as applicable to the original delivery for a period of one year. (Point 56 & 57 NLM10)

I understand that if it appears to be a damage/defect which AKVA group is not responsible for AKVA group has the right to compensation for the work and costs the warranty has caused them. (Point 64 NLM10)

NAME

JOB TITLE

SIGNATURE

DATE